Jan 2015 Update
Library Retrieval System
6 Months In

MEDIA:
We received extensive media coverage around the launch of the LRS, including ABC News coverage and reporting in the Sydney Morning Herald.

TOURS:
These have been very successful, and the majority of sessions for staff and students have been fully booked. Tours for alumni have also been well received.

DELIVERY TIMES:
Deliveries every two hours are efficient and appreciated by staff and students. The number of requests is around what we anticipated before launching the LRS.

ACCESS:
We’ve also improved physical access to items by reducing shelving in the Library. This has also allowed us to refurbish and reconfigure the City Campus Library to improve study spaces.

FEEDBACK:
Feedback received by Enquiries & Loans Desk staff has been very positive. We have opened ArticleReach to undergraduates and implemented same site requesting for convenient access to articles from journals stored in the LRS.

STAFF:
LRS operations have been successfully implemented within current rostered staff. The LRS has provided a professional development opportunity for staff, allowing them to work with new technology and software.