# YEAR IN REVIEW



#### **UTS LIBRARY: PEOPLE PLACES AND SPACES**

What a year to review...it may go down in history as the year of the 'great pretenders'! Alex Byrne and Fides Datu Lawton departed for the State Library NSW and Australian Catholic University respectively. These two senior departures left the Library with a series of 'acting' positions, not to mention missing two valued friends and colleagues (both of whom are doing very well in their new positions, incidentally).

It is testament to the calibre of staff in UTS Library that not only did we manage the trials and tribulations of this period, our reputation as leaders in the academic library arena has continued to steadily grow.

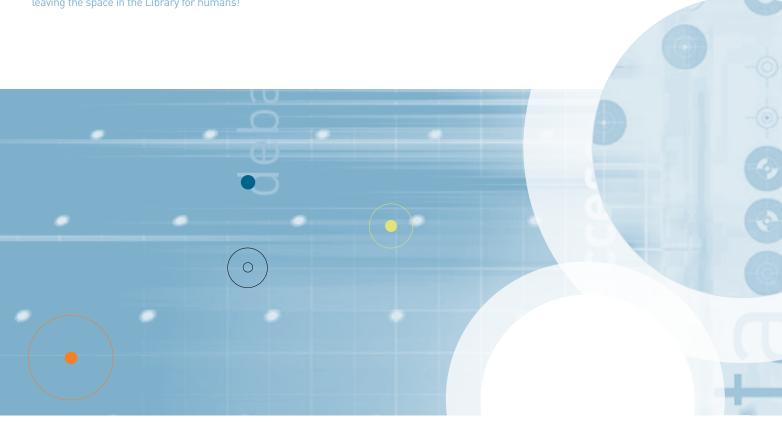
New innovations, service offerings and tools for our clients have been successfully introduced, including Research Week, Fun Day and mobile tools. Planning continues for the development of our new library building, due for completion in 2017, including the Library Retrieval System which will house all but our high use collection, leaving the space in the Library for humans!

In addition, we are developing a strategy for the 'Library of the Future', recognising that this is not some distant vision but rather a dynamic response to the needs of all our clients, which does not start and end with the opening of a new library building. We are building a library that sits at the centre of our campus, both literally and figuratively, and provides a hub for knowledge, culture and collaboration.

2011 was an exciting year and I'm sure you will enjoy reading about the highlights in this review. 2012 is promising to be even better and I'm very much looking forward to facing the challenges and opportunities with the support of a terrific team.







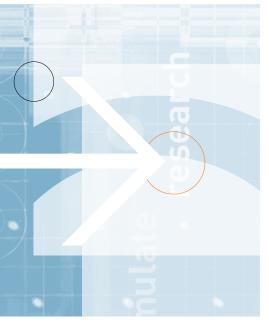


#### ENTERTAINMENT, EDUCATION AND EXPERIENCE

#### **Earth Hour Competition**

The Earth Hour Competition 2011 invited staff and students to design artwork for our environmentally friendly 2012 Library bags. The two winning entries were designed by Boris Bresil and Alinta Lin.





#### Talk it Up! Forums

In 2011, UTS Library introduced Talk it Up! a new style of forums, focusing on panel discussions, lively debates, with a greater emphasis on audience interaction.

The first forum was 'How are Natural Disasters, Green Building and UTS Connected?' The panel comprised of Professor Charles Rice from Kingston University London, Mara Bun, CEO of Green Cross Australia and Mal Booth, University Librarian.

The panel discussed the concept of Post Traumatic Urbanism exploring the rebuilding of a (better) city following devastation from natural disaster.

#### Indigenous Literacy Day

September saw the celebration of the fifth annual Indigenous Literacy Day. UTS Library staff worked with Jumbunna Indigenous House of Learning, UTS Gallery, Equity and Diversity Unit and The Co-op Bookshop, providing a day of fun and learning for the local community. Indigenous students from local primary and high schools were invited to experience the Library and University environment. Students participated in four activities; a paper plane making competition, Technology Petting Zoo, Xbox Kinect, and Treasure Hunt.

Lorraine McGee-Sippel, author of *Hey Mum*, *What's a Half-Caste?* read excerpts from her book and spoke of her journey to becoming an author as well as encouraging all budding authors to start the daily habit of journal writing.

Once the students returned to school, UTS staff and students were treated to a conversation hosted by Adrian Kelly from Jumbunna, with Lorraine discussing her book and life as a child of the Stolen Generation.

#### **Library Fun Day**

At the start of every year, the Library hosts a Fun Day during Orientation Week to welcome new students to the Library as part of the First-Year Experience initiative. It is also an opportunity to deliver information literacy in a way that is fun and engaging. Another successful library event with around 500 new students taking part.

The activities included a trivia quiz, treasure hunt, paper plane competition, unanswerable questions, murder mystery, Xbox Kinect, treasure hunt and free BBQ.

The start of second semester was marked by three weeks of online FUN! Students were invited to participate in the Scavenger Hunt, the Quiz, Caption This!, Caught Reading, and 'Spinal Type' competition.







#### BUILDING RESEARCH COLLECTIONS, CAPABILITY AND COLLABORATION

#### Research Week

Research Week was designed by Library staff and hosted at the City Campus Library in February and the Kuring-gai Campus Library in July. Keynote addresses were given by Deputy Vice Chancellor (Research), Professor Attila Brungs and Dean of the University Graduate School, Professor Nicky Solomon.

The initiative provided a week of offerings where researchers and research students can advance their skills. In collaboration with the Research and Innovation Office and the University Graduate School, Library staff planned a week of workshops, panel sessions and hands on training. The well-attended workshops and seminars covered an array of relevant topics including research ethics, research communication, publishing and data management.

This was the first time a University library offered a suite of integrated events targeting early career researchers and demonstrating the Library's strong commitment to supporting research.

#### Research Blog

Following the success of Research Week, UTS Library established a Research Blog. The Blog offers tips and advice to support researchers and acts as a centralised location for the research community to pool together resources they find useful.

#### Insiders Guide to getting published

Continuing with the University's support for research, UTS Library held a series of workshops on how to get published with insider tips and advice from international publishers, UTS academics and open access publishing experts.

Presentations were conducted by Simon Linacre, Senior Publisher at Emerald Group Publishing, a panel of UTS Academics, Dr John Chelliah, Professor Elaine Lally and Professor Barry Jay and Gabrielle Gardiner Manager, eResearch.



#### Shut Up and Write

During 2011 UTS Library piloted a writing club for research students called Shut Up and Write.

The aim of the club is to help research students overcome procrastination, develop self-discipline in writing and improve their writing skills.

The program received an overwhelming response with all available positions filled within the first hour and the creation of a substantially long waiting list. Another successful innovation for the Library that will now be an ongoing offering for our research students.

## PROMOTE LEARNING IN THE PHYSICAL AND DIGITAL ENVIRONMENT

#### **Outreach Programs**

During 2011 UTS Librarians provided training sessions to Honours and Postgraduate students and staff from Science, Engineering and IT in their own facilities.

Topics including referencing, analysing journal impact factors and h-index, Google skills, research blogs and resources and other collaborative tools.

#### **Book Club in a Bag**

A strong link exists between reading and building essential communication and literacy skills required for success at university. UTS Library is now offering a borrowing service that makes it easy to run your own book club.

We supply six copies of the same book, discussion questions, author biography and a guide to running your own book club all in one handy bag.

#### Overdrive eBooks and Audiobooks

Continuing on the path of encouraging reading and improving literacy skills, UTS Library now offers a new collection of eBooks and audiobooks from Overdrive which staff and students can borrow and download.

#### Room Bookings on the Mobile Website

UTS Library strives to continuously provide our clients with what they need, when they need it. Our clients told us they would like to book a room before they come to the Library so that they know space will be available on arrival. As a result, the mobile website now includes the ability to make room bookings.

#### Improvements to the Library Catalogue

The latest improvement to the Library Catalogue is the incorporation of high use subject resources, allowing students to search the Catalogue by subject name, number, or lecturer's name to locate eReadings, reserve materials and exam papers.

You can also do a general keyword search and you will be prompted with suggestions for related subject resources. We've also added a number of context sensitive search refinement options so that users have multiple ways of navigating to the valuable subject resources.



#### **FINE INITIATIVES**

#### Pay Library Fines Online

Our clients asked for the option of paying library fines online. So we have implemented a new easy and secure payment system to make this possible.

#### Food for Fines

UTS Library held the third annual Food for Fines campaign in December 2011. The initiative was very successful collecting over 1300 food items.

The food items were donated to Mission Australia, who distributed them to the Fairlight Centre, a facility for homeless men in Manly and the Rawson Project, which provides support to people at risk of homelessness in Sydney's Inner West.

### DEVELOP THE LIBRARY OF THE FUTURE

#### **ALIA Horizon Seminar**

Information professionals in the early stages of their career met in January at workshops designed by UTS Library. The Horizon Workshop aimed to profile the academic librarian of the future to provide input to the 2020 Academic Library Symposium hosted the following week.

#### 2020 Academic Library Symposium

As a step towards the creation of the 'Library of the Future' at UTS, senior staff and early career information professionals from Australasian university libraries met at a landmark symposium at UTS Library in January 2011.

The delegates at the symposium explored the operations and services at academic libraries in 2020 and beyond and identified desired staff capabilities.

#### DISCOVERY AND ACCESS TO SCHOLARLY INFORMATION

#### Open Access Week 24-28 October

Open Access Week, now in its fifth year, is an annual event celebrating the global movement towards Open Access to research and scholarship.

UTS Library marked this event by carrying out a series of activities targeted at promoting the benefits of Open Access, including the building of informed communities, reducing barriers to learning, facilitating the elimination of social and economic disadvantage and fostering international collaboration and understanding.



#### **UTS: The Data Intensive University**

The Library led an initiative on behalf of the DVCs Research, Teaching Learning and Equity and Corporate Services to establish UTS as the Data Intensive University; a university that understands data and regardless of its volume and diversity, can use it and reuse it, store and curate it, apply and develop the analytical tools to interpret it. This project plays a critical role in establishing UTS as a world-leading university of technology.

In 2011, a project team was established with staff from various divisions of the University who framed the initial strategy, which included identifying the requirements for our professional staff, researchers and students. The project team then led a very successful University-wide forum to start the conversation across the University.

Gabrielle Gardiner, Manager eResearch in the Library, will continue to manage the initiative in 2012.



#### Addresses

UTS:LIBRARY

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Haymarket, Sydney

Kuring-gai Campus (George Muir Library)

Eton Rd, Lindfield ISSN: 1449 - 0005

UTS CRICOS PROVIDER CODE: 00099F

STATISTICS		2010	2011
	Facilitate discovery and access to scholarly information High use material usage (items/EFTSL) Journals cited by UTS scholars in the UTS Library collection (% sampled via Scopus)	27.3 98.2%	31.6 92.8%
(i)	Develop information related capabilities Use of online information literacy tools (page views/EFTSL) Participation in information literacy programs (% of total EFTSL)	20.4 63.0%	20.2 88.9%
	Promote learning via provision of physical and digital environments Visits to UTS Library premises (average page views/month) Use of Library digital spaces (average time spent on Library site per visit in minutes)	280,545 2.1	295,371 2.1
	Enable scholarship Research consultation assistance to academic staff [% of population] Ranking of UTSeScholarship [Webometrics world ranking at January 2012] Visits to UTSePress open access journals [average page views/month] UTSiResearch collection [scholarly work items]	46% 121 21,982 14,518	37.5% 139 30,675 17,426
	Develop the Library of the Future Progress against schedule (weeks ahead [+] or behind [-] at end of year)	-1	-4

#### **NEW DATASETS AND COLLECTIONS**

New electronic indexes and collections:				
Journals Archives	Wiley-Blackwell full Backfile Collections (839 titles), Taylor & Francis Journals Archives (8 new collections), and Nature Archives (1869-1986)			
Adam Matthew Digital Collections (18 Digital Collections)	Niche research and teaching collections sourced from leading libraries and archives around the world. They offer access to untapped primary source materials.			
Brill Martinus Nijhoff International Law and Human Rights & Humanitarian Law collections (478 titles)	Electronic version of the book publication program of Martinus Nijhoff Publishers in the broad field of international law, and human rights and humanitarian law.			
House of Commons Parliamentary Papers	As the working documents of government, The House of Commons parliamentary papers are vital to the historical record of Britain, its former Colonies and the wider world.			
The Book Citation Index in Web of Science	Connects a library's book collection to powerful new discovery tools, giving researchers the ability to quickly and easily identify and access the most relevant books.			
IMF eLibrary	is the single most important tool for anyone who analyses or researches economic and financial topics of any kinds.			
Filmakers Library Online, Education in Video, Women and social movements, international and Ethnographic Video online	from Alexander Street press Award-winning online video collections for scholarly research, teaching, and learning.			
SpringerImages	An expansive, continually updated collection of over 2.8 million high-quality scientific photos, graphs, histograms, figures and tables that span scientific, technical and medical fields.			
Chinese Herbal Medicine Collection (e-books)	Premium full-text content published by leading Chinese and global publishers; content coverage includes acupuncture, moxibustion, herbal remedies, Tuina, and other Eastern Medicine methodologies, and unique therapies to treat various common conditions.			