

2022 - 2024

UTS Library strategic plan



Vision

UTS Library delivers excellent client experiences.



Identity



Lifetime learning



Client-centred



Supporting research



New ways of working

FOCUS

We will focus our client experiences on the seamless integration of resources, spaces and services.

DISTINCTIVE

We will make our client centered experiences distinctive through our professional approach, the way we use technology, how we work together, the data we use to improve, and how we engage with UTS and the broader community.

Our priorities

01 SEAMLESS RESOURCE DELIVERY

1. Create a seamless discovery experience for our clients
2. Enhance equitable access to learning resources
3. Realign our collection strategy to support UTS initiatives



Distinctive identity in
our client experience



Supporting a
lifetime of learning



Our priorities

02 DIGITAL ON - CAMPUS



4. Ensure our learning spaces meet a diversity of client needs and activities
5. Create a welcoming introduction to the Library
6. Develop and deliver engagements that complement the university experience



Client-centred
relationships




Belonging to an
identity

Our priorities

03 SERVICE REALIGNMENT

7. Develop and deliver personalised and integrated services for researchers
8. Embed information literacy throughout course and curriculum
9. Facilitate and support open scholarship


Embedding skills for
a lifetime of learning


Supporting research
to deliver impact



Our priorities

04 SKILLED AND PROFESSIONAL STAFF

10. Collaborate and cross-skill within the Library to continuously improve client experiences
11. Leverage data to inform decisions and anticipate client needs
12. Develop competencies to reinforce our support for indigenous education and research



A more capable workforce



Client-centred continuous improvement

