

202 2024 UTS Library strategic plan

UTS CRICOS provider code 00099E

Vision

UTS Library delivers excellent client experiences.





Lifetime learning



Client-centred







New ways of working

FOCUS

We will focus our client experiences on the seamless integration of resources, spaces and services.

DISTINCTIVE

We will make our client centered experiences distinctive though our professional approach, the way we use technology, how we work together, the data we use to improve, and how we engage with UTS and the broader community.

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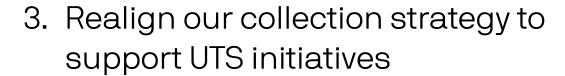
SEAMLESS RESOURCE DELIVERY

1. Create a seamless discovery experience for our clients



2. Enhance equitable access to learning resources

Supporting a lifetime of learning









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4. Create and maintain learning spaces that enhance the client experience



- Belonging to an identity
- 5. Create a welcoming introduction to the Library
- 6. Engage the UTS community with the Library, its services and its resources

SERVICE REALIGNMENT

7. Develop and deliver personalised and integrated services for researchers





- 8. Embed information literacy throughout course and curriculum
- 9. Facilitate and support open scholarship



SKILLED AND PROFESSIONAL STAFF

